


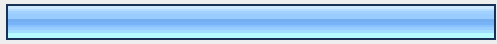


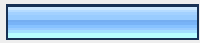
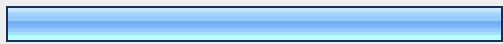
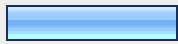


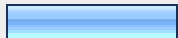
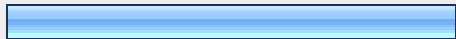

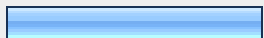
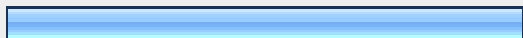
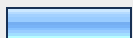





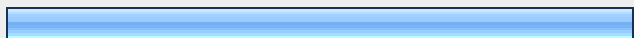
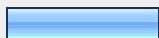
Page: Physical Plant Customer Survey for Building Mayors



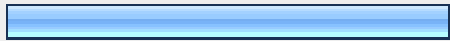

| Physical Plant maintenance personnel are professional and courteous. | | | Response Percent | Response Count |
|---|--|--|---------------------------------|-----------------------|
| Stongly Disagree | | | 0.0% | 0 |
| Disagree |  | | 2.3% | 1 |
| Neutral |  | | 6.8% | 3 |
| Agree |  | | 38.6% | 17 |
| Strongly Agree |  | | 52.3% | 23 |
| | | | <i>answered question</i> | 44 |
| | | | <i>skipped question</i> | 0 |

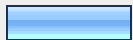
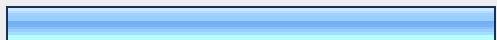
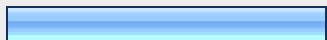
| My building has a good overall appearance. | | | Response Percent | Response Count |
|---|--|--|---------------------------------|-----------------------|
| Stongly Disagree |  | | 2.3% | 1 |
| Disagree |  | | 4.7% | 2 |
| Neutral |  | | 20.9% | 9 |
| Agree |  | | 53.5% | 23 |
| Strongly Agree |  | | 18.6% | 8 |
| | | | <i>answered question</i> | 43 |
| | | | <i>skipped question</i> | 1 |



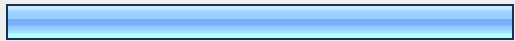
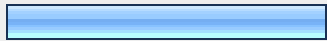
| Classrooms and offices are generally comfortable (temperature and humidity). | | | Response Percent | Response Count |
|---|--|--|--------------------------|-----------------------|
| Strongly Disagree |  | | 11.6% | 5 |
| Disagree |  | | 20.9% | 9 |
| Neutral |  | | 18.6% | 8 |
| Agree |  | | 48.8% | 21 |
| Strongly Agree | | | 0.0% | 0 |
| | | | answered question | 43 |
| | | | skipped question | 1 |




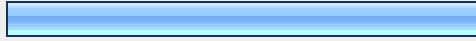

| Classrooms are generally clean. | | | Response Percent | Response Count |
|--|--|--|--------------------------|-----------------------|
| Strongly Disagree | | | 0.0% | 0 |
| Disagree |  | | 2.3% | 1 |
| Neutral |  | | 27.9% | 12 |
| Agree |  | | 55.8% | 24 |
| Strongly Agree |  | | 14.0% | 6 |
| | | | answered question | 43 |
| | | | skipped question | 1 |



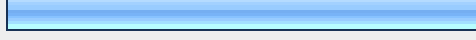
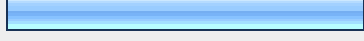
| Classrooms and offices have adequate lighting. | | | Response Percent | Response Count |
|---|--|--|--------------------------|-----------------------|
| Strongly Disagree |  | | 2.3% | 1 |
| Disagree |  | | 4.7% | 2 |
| Neutral |  | | 9.3% | 4 |
| Agree |  | | 67.4% | 29 |
| Strongly Agree |  | | 16.3% | 7 |
| | | | answered question | 43 |
| | | | skipped question | 1 |

| Restrooms are clean and well stocked (paper towels, toilet paper, etc.). | | | |
|---|--|-------------------------|-----------------------|
| | | Response Percent | Response Count |
| Strongly Disagree | | 0.0% | 0 |
| Disagree |  | 7.1% | 3 |
| Neutral |  | 14.3% | 6 |
| Agree |  | 47.6% | 20 |
| Strongly Agree |  | 31.0% | 13 |
| answered question | | | 42 |
| skipped question | | | 2 |


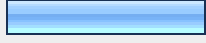

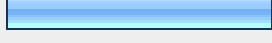
| Maintenance Service phone personnel are responsive and professional. | | | |
|---|--|-------------------------|-----------------------|
| | | Response Percent | Response Count |
| Strongly Disagree | | 0.0% | 0 |
| Disagree | | 0.0% | 0 |
| Neutral |  | 13.6% | 6 |
| Agree |  | 52.3% | 23 |
| Strongly Agree |  | 34.1% | 15 |
| answered question | | | 44 |
| skipped question | | | 0 |

| Physical Plant Management Personnel are professional and courteous. | | | |
|--|--|-------------------------|-----------------------|
| | | Response Percent | Response Count |
| Strongly Disagree | | 0.0% | 0 |
| Disagree |  | 2.3% | 1 |
| Neutral |  | 9.1% | 4 |
| Agree |  | 54.6% | 24 |
| Strongly Agree |  | 34.1% | 15 |
| answered question | | | 44 |
| skipped question | | | 0 |

| Normal work requests are handled in a timely manner. | | | Response Percent | Response Count |
|---|--|--|--------------------------|-----------------------|
| Strongly Disagree |  | | 2.3% | 1 |
| Disagree |  | | 15.9% | 7 |
| Neutral |  | | 13.6% | 6 |
| Agree |  | | 50.0% | 22 |
| Strongly Agree |  | | 18.2% | 8 |
| | | | <i>answered question</i> | 44 |
| | | | <i>skipped question</i> | 0 |

| Emergency work requests are handled in a timely manner. | | | Response Percent | Response Count |
|--|--|--|--------------------------|-----------------------|
| Strongly Disagree | | | 0.0% | 0 |
| Disagree |  | | 6.8% | 3 |
| Neutral |  | | 4.6% | 2 |
| Agree |  | | 50.0% | 22 |
| Strongly Agree |  | | 38.6% | 17 |
| | | | <i>answered question</i> | 44 |
| | | | <i>skipped question</i> | 0 |

Page:

| I would recommend the Physical Plant and the services it provides to other customers on campus. | | | Response Percent | Response Count |
|---|--|--------------------------|------------------|----------------|
| Strongly Disagree | | | 0.0% | 0 |
| Disagree |  | | 2.4% | 1 |
| Neutral |  | | 21.4% | 9 |
| Agree |  | | 47.6% | 20 |
| Strongly Agree |  | | 28.6% | 12 |
| | | answered question | | 42 |
| | | skipped question | | 2 |

| Comments: | | | Response Count |
|-----------|--|--------------------------|----------------|
| | | | 19 |
| | | answered question | 19 |
| | | skipped question | 25 |