

JULIA M. RHOLES
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PROFESSIONAL EXPERIENCE

2003-

University of Mississippi, Dean

Provide leadership for approximately 60 fulltime library faculty and staff and support for teaching, learning and scholarship; collaboratively lead and manage change within the Libraries; formulate/manage the Libraries budget; provide oversight for the creation and delivery of enhanced library services; provide oversight for the management of space planning needs; develop human resources with a commitment to equal opportunity and diversity, and represent the Libraries within the University community, to alumni and external constituencies and in relations with external agencies. Oversee development efforts for the University of Mississippi Libraries.

Major Accomplishments:

- Significantly improved function and use of space in the Library
Creation of free standing Library Annex building for the storage of over 200,000 volumes, including archival materials and lesser used circulating collections.
- Creation of a library development program, which includes a fulltime development officer and a comprehensive publication program.
- Significantly increased the Libraries electronic resources holdings, including the addition of the Web of Science and a statewide Science Direct contract.
- Significantly improved electronic access to Library resources through strategic hires of Web Resources Librarian and Electronic Resources Librarian.
- Improved communication within and outside of the Library by creating, updating, and sharing of Library policies.

Significant Service Activities:

President, EPSCOR Science Information Group (ESIG) 2006-2007

Chair, Library Council, 2003-

Member, Council of Academic Administrators, 2003-

Member, AICPA Library Advisory Committee, 2003-

Member, Oxford Conference for the Book Committee, 2004-

Member, SACS Compliance Certification Report Task Force and one of 17 team leaders who prepared reports, 2006-

Member, Association of Southeastern Research Libraries Board of Directors 2007-2008

Member, University Strategic Planning Committee, 2007-

Member, Mississippi State Historical Records Advisory Board, 2007-

Member, Graduate Council, 2007-

2001-2002

University of Kansas, Interim Dean,

Responsible for providing leadership to the library faculty and staff and support for teaching, learning and scholarship; working effectively and collaboratively to lead and manage change within the Libraries; formulating/managing the Libraries budget; providing oversight for the creation and delivery of enhanced library services; providing oversight for the management of space planning needs; developing human resources with a commitment to equal opportunity and diversity, and representing the Libraries within the University community, to alumni and external constituencies and in relations with external agencies.

Major Accomplishments:

- Reorganization of a major campus library.

- \$25,000 grant for a wireless network and laptop checkout program in two major libraries.

Significant Service Activities:

Member, Digital Libraries Initiative Executive Group & Portal Group
Member, Library Dean Search Committee

1998-2003

University of Kansas, Assistant Dean for Information Services,

Responsible for policy and program development, operations and personnel in the public service units of all libraries except the library housing special collections and archives. Provides leadership for the library-wide educational and literacy programs and distance learning efforts. Supervise 22 FTE librarians and 30 support staff. Serves as a member of Dean's Council, the senior administrative group of the Libraries. Provides leadership on public service library issues at the local, state and national level.

Major Accomplishments:

- Addition of two new library instruction rooms.
- Implementation of the Voyager Integrated Library System.
- New library wide access policies.

Significant Service Activities:

Member, Regents Libraries Database Committee
Member, Libraries/IT Organizational Development Group
Chair, Special Collections Head Librarian Search Committee
Member, Voyager Implementation Steering Committee
Member, Library Dean Search Committee
Member, Library Diversity Committee
Member, Big 12 Plus Staff Development Committee
Member, KU Medical Center Library Director Search Committee

1990-1998

Texas A&M University, Head, Reference Division,

Responsible for administering operations of reference services. For the period 1990-February 1993, responsible for services in the main reference unit, Documents, Microtext and Maps. For the period February 1993 to the present, responsible for reference service in the main reference unit only. Coordinate reference services, collection development and administrative operations for area. Define goals, establish objectives and formulate policy for area. Provide overall supervision and management for Reference. Direct hiring and training of new staff. Assume ultimate responsibility for Automated Information Retrieval Service (AIRS) and for all instructional services.

Major Accomplishments:

- Reorganization of documents and reference units.
- New, tiered approach to reference services, including new information desk.
- Million dollar parents group endowment for Texas A&M Libraries.

Significant Service Activities:

Chair, West Campus Library Committee.
Chair, Electronic Network for Library and Learning Resources, Database Committee.
Member, Faculty Senate. Caucus leader, Chair, Personnel and Welfare Committee

1992-1994

Texas A&M University, Acting Assistant Director, Collection Interpretation,

Administrative responsibilities for all Collection Interpretation divisions, including Reference, Special Collections, Manuscripts and Archives, Special Formats and Documents/Microtext. Provide direction, coordination and supervision of all Collection Interpretation activities. Responsible for the professional development for Collection Interpretation personnel, including 29.5 FTE librarians and 33.5 support staff. Participate in the overall administration of the Library, including budgeting, planning, fundraising and policy formulation.

Major Accomplishments:

- Redesign of the personnel management system for support staff.

Significant Service Activities:

Research Coordinator for all library research.

Member, University Research Council (campus wide research committee)

- 1989-1992 Texas A&M University, Interim Head, Documents Division,**
Responsible for coordinating and administering operations of the documents division. Duties include scheduling, training, supervision, and evaluation of staff. Assist with collection development and the preparation of equipment requests, reclassification requests, classified staff evaluations and other administrative reports. Assist with bibliographic instruction and reference services for the Division. Serve as the acting U.S. Documents and Patents Librarian.
- 1985-1990 Texas A&M University, Head, Map Department,**
Responsible for coordinating and administering operations of the map department, which houses over 137,000 maps. Map Department has a staff consisting of .5 librarian, 2 FTE classified staff and approximately 8 student workers. Overall responsibility for the hiring, training, supervision and evaluation of staff. Responsibilities include reference assistance, bibliographic instruction and bibliographic access, preparation of budgets, equipment requests, reclassification requests, space plans and other administrative reports. Responsible for collection development. Coordinated map cataloging.
- 1983-1990 Texas A&M University, Head, Microtext Department,**
Responsible for coordinating and administering operation of the microtext department, which houses over a million microforms. Microtext has a staff consisting of 1.5 librarians, 4 FTE classified staff and approximately 25 student workers. Overall responsibility for the hiring, training, supervision and evaluation of staff. Responsibilities include overall direction of reference services, collection development, online searching, and bibliographic instruction, preparation of budgets, equipment requests, reclassification requests, space plans and other administrative reports. Also coordinates microform cataloging.
Significant Service Activities:
Chair, System Employee Benefits Advisory Committee (SEBAC). Committee reviews benefits for A&M System.
Member, Faculty Senate. (Chair, Leaves, Sabbaticals and Welfare Committee)
Member, University Minigrants Committee.
Chair, Library Committee on Appointment, Promotion and Tenure.
Member, Library Executive Committee.
Member, Automation Advisory Committee. (Prepared specifications for new online system)
- 1978-1993 Texas A&M University, Reference Librarian,**
Provide reference service to library users; act as subject liaison for 10 departments in College of Agriculture. Conduct online searches. Assist with bibliographic instruction.
Significant Service Activities:
Secretary, Committee on Appointment, Promotion and Tenure.
Member, Executive Committee.
- 1974-1978 American Cyanamid Agricultural Research Center, Information Scientist,**
Conduct patent searches, online searches and in-depth literature searches for research scientists in the area of biology, chemistry and business.

PROMOTION AND TENURE RECORD

Texas A&M University

Promoted to Assistant Professor, September 1982

Tenured September 1983
 University of Kansas
 Tenured as Librarian III, January 1998
 University of Mississippi
 Tenured a Full Professor, June 2003

EDUCATION

B.A., Mount Holyoke College
 Major: Biology Minor: Chemistry, Art History
 M.A., University of Texas, Zoology
 M.L.S., Rutgers University

SELECTED EDUCATIONAL ACTIVITIES

“3M University Partnership in Total Quality Seminar,” College Station, TX. August 16-19, 1993.
 Seven Habits of Highly Effective People course, December 1995.
 Executive Development Training Program, Center for Executive Development, College Station, TX. April
 27-May 8, 1996
 Four Roles of Leadership course, Spring 2000.
 Frye Leadership Institute, 2002
 CASE Fundraising for Deans Workshop, Jacksonville, FL. January, 2007
 Charitable Gift Planning Workshop, April, 2007

SELECTED PUBLICATIONS

MONOGRAPHS

- Abbott, Lisa T., Lori Bronars and Julia M. Rholes. Water and Water Policy in World Food Supplies: A Selected Bibliography. College Station, TX: Texas A&M University, 1985, 172 pp.
Principal investigator on a grant for \$1,518 from the Library Research Committee to prepare this resource.
- Jackson, Kathy, Dale Craxton, Julia Rholes, and Kerri Kernan. Energy Bibliography & Index, vol. 5, Houston: Gulf Publishing Company, 1982, 1208 pp.
- Rholes, Julia, Kathy Jackson, Charles Gilreath and Dale Craxton. Resource List Energy Conservation and Alternate Energy Sources, College Station: Center for Energy and Mineral Resources, 1981, 377 pp.
Co-investigator for a \$32,200 grant from the Texas Energy and Natural Resources Industry Council to prepare this source and conduct workshops across the state of Texas.
- Jackson, Kathy, Dale Craxton, Barbara Hedges, Renee Robillard, Kerri Kernan, Brian Gantt, and Julia Rholes. Energy Bibliography & Index, vol. 4, Houston: Gulf Publishing Company, 1981, 1251 pp.
Co-investigator on three grants totaling \$20,500 related to this project from the Center for Energy and Mineral Resources.

MONOGRAPH CHAPTERS

- Miller, Jeannie P., Julia M. Rholes and Karen Wielhorski. “Planning Reference Service Points: A Decision-Making Model,” In: Modern Library Technology and Reference Services edited by S. T. Hwang. p. 53-64. New York: Hawthorne Press, 1993.
- Hedges, Barbara, Paula Higgins and Julia Rholes. “The Technical Library,” in Engineering: The Career and the Profession by W. Edward Red. Monterey, CA: Brooks/Cole, 1982, p. 347-371.

JOURNAL ARTICLES

- Burich, Nancy and Julia M. Rholes. "Developing Partnerships to Create Electronic Reserve at the University of Kansas Libraries," Journal of Access Services, 1 (4) (2003), p. 59-70.
- Tenner, Elka, Suzanne D. Gyeszly and Julia M. Rholes. "Electronic and Traditional Sources for a Newly Established Branch Library: Product Availability and User Preferences," OCLC Systems & Services, 14 (4) (1998), p. 145-150.
(same article in Collection Building, 27 (3) (1998), p.123-8).
- Thomas, Mark, Aimee Piscitelli and Julia M. Rholes. "Security and Preservation of the U.S. Congressional Serial Set," Journal of Government Information, 21 (4) (1994), p. 351-366.
- Wielhorski, Karen, Jeannie Miller and Julia Rholes. "Planning Reference Service Points: A Decision-Making Model," Reference Librarian, 39 (1993), p. 53-63.
- Rholes, Julia M. and Suzanne Gyeszly. "Bibliographic Control and Access to Recreational Material," Collection Management (Spring, 1990).
Coinvestigator for a \$743 grant from the Library Research Committee for this project.
- "Outline for Online Ready Reference Services," edited by Susan J. Beck. RASD Occasional Paper Series, No. 3, 26 pp.
- Rholes, Julia M. and Jean Kellough. "National Space Week," Reference Services Review, 14 (Winter, 1986), p. 73-90.
- Rholes, Julia. "Editorial," Reference Services Review, 14 (Winter, 1986), p. 3
- Peregoy, Marjorie, Julia M. Rholes and Sandra L. Tucker. "National Women's History Week," Reference Services Review, 14 (Winter, 1986), p. 16-30.
- Rholes, Julia M. "Online Search Analyst and Search-Service Managers Tasks," RQ, 24 (Summer, 1985), p. 402-410.
- Rholes, Julia M. and Judith B. Droessler. "Online Database Searchers: Cognitive Style" in National Online Meeting Proceedings (Medford, NJ: Learned Information, 1984), p.305-312.
- Droessler, Judith B. and Julia Rholes. "Online Services at the Reference Desk: DIALOG, RLIN, and OCLC." Online, 7 (November, 1983), p. 79-86.
- Rholes, Julia. "The Energy Bibliography & Index Database – A Small, Specialized File with Some Unique Contents," Database, 5 (June, 1982), p. 38-46.
- Rholes, Julia. "The Energy Bibliography & Index," RQ, 21 (Winter, 1981), p. 185-186.

EDITING

- Editor, "Special Week Issue," Reference Services Review, 14 (Winter, 1986), 140 pp.

SELECTED OTHER RESEARCH ACTIVITIES

- "Wireless Networking in KU Libraries," 2001, Funded by the Provost's Instructional Technology Fund. \$25,000.00
- "Cognitive Styles—Implications for Online Database Searchers," 1988-1989, (with Barbara Stein, North Texas State University). Funded by the Council on Library Resources. \$3,000.00.

SELECTED PRESENTATIONS

- "What Keeps Library Directors Awake at Night," ASERL Non-Librarian Workshop, Atlanta, GA. May, 2007.
- "What Do the Patrons Think? Library Surveys: Old & New Approaches to Assessment," (with Kay Wall), SOLINET Workshop, Starkville, MS. December, 2003.
- "Creating a Toolbox for E-reserves," (with Nancy Burich), Kansas Library Association, Salina, KS. October 11, 2002.
- "Preservation Study of the U.S. Congressional Set," (with Aimee Piscitelli and Mark Thomas), American Library Association. Atlanta GA. July, 1991. (juried poster session).
- "Bibliographic Control and Access to a Collection of Recreational Materials," (with Suzanne Gyeszly), American Library Association. New Orleans, LA. July, 1988. (juried poster session).
- "ERIC, Is it User Friendly?" (with Naomi Wood), American Library Association. San Francisco, CA. June, 1987. (juried poster session).

- “Online Database Searchers: Cognitive Style,” (with Judith Droessler), National Online Meeting. New York, NY. April 11, 1984.
- “Online Searching at the Reference Desk,” (with Judith Droessler and Charles Smith), MARS Ready Reference Fair, American Library Association. Dallas, TX. June 24, 1984.
- “Cognitive Style of Online Search Analysts,” (with Judith Droessler), Library Research Round Table, American Library Association. Dallas, TX. June 25, 1984.
- “Online Services at the Reference Desk,” (with Judith Droessler), American Library Association. Philadelphia. July 11, 1982. (juried poster session).

PROFESSIONAL MEMBERSHIPS

American Library Association, 1980-
 Special Libraries Association, 1978-1980
 Texas Library Association, 1981-1984
 League of Women Voters, 1983-1990. 1998-2003. Board member, 1985-1986
 Women’s Faculty Network, Texas A&M University 1991-1997
 Association of Southeastern Research Libraries, 2003-
 Mississippi Library Association, 2003-
 American Association of University Women, 2003-
 EPSCOR Science Information Group, 2005-

SELECTED PROFESSIONAL ACTIVITIES

American Library Association
 Councilor, 2000-2003
 Reference and User Services Association (RUSA)
 Secretary, 1993-1995
 Nominating Committee, 1991-1992, Chair 1995-1996
 Planning Committee, 1987-1988; 1989-1991
 Board of Directors, 1988-1989; 2000-2003
 Standards and Guidelines Committee, 1985-1987
 Mudge—R.R. Bowker Award Committee, Chair, 1995-1996. Member 1996-1997
 Measurement and Evaluation of Service Committee, 1982-1986, Chair, 1985-1986
 Program Committee, 1982-1984; 1998-2000
 Planning Committee, 1987-1988; 1989-1990, Chair, 1996-1997
 Machine Assisted Reference Service Section, Vice-Chair/Chair/Past Chair, 1998- 1990
 Nominating Committee, Chair, 1991-1992
 Association of Southeastern Research Libraries (ASERL)
 Education Committee, 2004-2006, Chair 2006-
 Board of Directors, 2007-2009
 Nominating Committee, 2004
 EPSCOR Science Information Group
 President, 2006-2007
 Mississippi Library Association
 Legislation Committee, 2004-2006
 Mississippi State Historical Records Advisory Board, 2007-

HONORS

Frye Institute Fellow, 2002
 Association of Former Students Outstanding Librarianship Award, (Texas A&M University), 1994
 Whitney-Carnegie Award, (American Library Association), 1990