

Graduate Students

Business	JDW	Pretty good
Business	JDW	I often find that other students are loud and disruptive which makes it hard to concentrate.
Business	JDW	It would be nice if library can provide more recently published books.
Business	JDW	Generally speaking, the library services are great.
Business	JDW	JDW is the best I have ever seen. The setting is extremely inviting and comfortable. The service is extraordinary. It will be one of the memorable places at Ole Miss that I will miss when I graduate. And that says a lot about a library!
Business	JDW	none
		The library staff is very courteous and very helpful. □
		We have an extensive collection and the interlibrary loan services and invaluable. □
Business	JDW	I think the library staff is doing a great job with a great attitude.
Communications / Journalism	JDW	Need more computers that will allow you print on site. Also, maybe provide a coke/snack machine for those study when the coffee shop isn't open.
Communications / Journalism	JDW	I am a graduate student in Telecommunications. I need to access many research papers from the IEEE or the publications in the library. I cannot access to many papers that I need. I also cannot check out some of the journals. I wish to increase the facility for these resources. Thankyou.
Communications / Journalism	JDW	The computers in the Graduate study suite could use updating!
Education	JDW	The first point of contact is typically student workers. Some are good; some are clueless. Perhaps it would help if they had a "where to go for what question or problem" card to help them.
Education	JDW	Most of the FT employees are great and some of the student workers as well.
Education	JDW	it is ok generally, but with some improvements, it would be much better.
		Continued growth in the online journal availability would be useful, though it has grown by leaps and bounds in the past years. I have only had one situation where a staff member was rude. Overall, the library does an excellent job with the budget given. More resources will require more funds. Additional small group meeting space is needed.
Education	JDW	please check copier and lights on the desk
Education	JDW	good
		I appreciate the remote capabilities your library provides because I live so far away from the main campus. Electronic resources are great! If you could digitize the Library of Congress Congressional Records from 1970-1975 would be great!
Education	JDW	I have found the Ole Miss Library invaluable to me as I work towards my Ph.D. While most of my contact has been virtual or by phone since I live in Memphis, I have found the ILL staff and other librarians extremely helpful.
		Interlibrary loan services are excellent. More video tapes are needed demonstrating specific counseling theory in action. Also, a video on the Tuskegee syphilis experiment would be helpful. In addition, a few more scanners in the library or a time limit on use of the computers with scanners would be most appreciated.
Education	JDW	
Education	JDW	I would like to see more computers for use in the library.

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Education	JDW	The staff has always been extremely helpful to me. I also like that you can renew books online.
Education	JDW	need more books and group rooms
Engineering / Computer		
Science	JDW	articles may be not enough
Engineering / Computer		
Science	JDW	I would like to have easy access to online resourses
Engineering / Computer		
Science	JDW	None
Engineering / Computer		
Science	JDW	Especially, our library do not have a lot of books.
Engineering / Computer		
Science	JDW	THIS IS A GOOD LIBRARY
Engineering / Computer		
Science	JDW	We need more spaces for studying
Engineering / Computer		
Science	JDW	The computer science books are not placed together,some of the book are placed in first floor and the others in the second floor.It would be nice if we have all computer books together
Engineering / Computer		
Science	JDW	The electronic databases are awful. I commute 2 hours to school and it would be nice to not have to go to the library on a speacial trip to oxford. In 7 years, I have checked out only 6 books, but I use journals almost daily. Most often, I have to resort to using Google Scholar to find journa art.s. I expect more from "A Great American University"
Engineering / Computer		
Science	JDW	The Library facilities are very good.
Engineering / Computer		
Science	JDW	service is very good.
Health Sciences	Science	I would like to have more access to electronic journals than paper copies

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		sometimes the scifinder scholar is busy, I don't know if this is within the library's scope, but I would appreciate it if it's easier to access scifinder when I need it. Also alot of the online journals are only since 1999 or even 2004, sometimes this is inconvenient because if the library is closed for any reason I can't access important articles at home and I have to wait until I come to the library and make a copy.
Health Sciences	Science	
Health Sciences	JDW	JDW could use an adjacent coffee shop. Rowland library is very nice and has more on-line journals I use. In general I found the library services to be excellent however, the library should expand its collection of electronic resources (subscription to electronic journals)
Health Sciences	Science	get brighter white lights
Health Sciences	Science	We need wireless internet in the Science, and newer, quicker computers. The people there are pretty nice.
Health Sciences	JDW	Please get more new version of the books
Health Sciences	Science	We need to subscribe for more pharmaceutical sciences journals.
Humanities	JDW	Overall very good
Humanities	JDW	none
		I am in a very specified area of the humanities (African Literature), so my responses may not be entirely representative. However, I have heard faculty, adjuncts, graduate students, and even some visitors to the campus lamenting the poor selection of both primary and secondary texts in African literatures on this campus.
Humanities	JDW	
		The Interlibrary Loan Department is fabulous! My materials arrive promptly, and the staff consists of knowledgable and delightful people. I also want to thank Prof. Mark, Dr. Cloy, and the other librarians who conduct tours of the J.D. Williams library and lead students through search engine tutorials. They give freely of themselves and of their time, and their work helps students become better researchers. I do, however, have some concerns about library materials. The library does not have sufficient holdings in my discipline (English). Compared to resources at other public university libraries in the U.S., the J.D. Williams Library's print collections are inadequate for advanced study. In my opinion, UM places too much emphasis on online learning. Electronic materials should SUPPLEMENT print collections. That said, I think the J. D. Williams Library performs remarkably well despite budget constraints. Thank you for the help you've given me and my colleagues.
Humanities	JDW	
Humanities	JDW	Interlibrary loan is usually the most helpful and efficient
		For the most part, the library provides the information I need for my doctoral research in secondary sources. However, when I came here from Atlanta, at Georgia State University, I was shocked by the paucity of books, both secondary and primary, in the library, and by the limited access provided by online research databases (ERIC, Project Muse, etc.). The online aspect has improved considerably, but I have had to buy a number of primary works on many occasions simply because our library did not stock them. The other BIG problem is lost books---books not where they're supposed to be, lost into another dimension, i.e.: they're listed as available, but go to the call number where they're supposed to be, and you will find them mysteriously absent. This is the library's biggest issue, as I see it. I realize, however, that this is most likely due to careless students, who pick up a book and then shelve it somewhere it doesn't belong. The staff, may I say, is great: helpful, friendly, curteous. Amy Mark is awesome! Give her a raise! She has always been there when I needed her for my classes, and offers more information and help than I could ask for. I have l
Humanities	JDW	

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Humanities	JDW	NA
Humanities	JDW	I know this is hard to do at a big state university, but the main thing that keeps me from the library is the expense of making copies. Is there any way to keep that price down? As a graduate student and teacher I have to print out in bulk, and the cost at the library is just too much.
Humanities	JDW	I've recently encountered an unusual amount of discrepancies between the electronic status of a book and the actual status....books not on the shelves and staff unable to locate them within library.
Humanities	JDW	Some of the online journals don't provide access to an electronic copy; making more articles available online would be more convenient for the user and lessen the workload of ILL.
Humanities	JDW	I request that if any additional library structures are built, that only classical architecture be used (in the spirit of Thomas Jefferson's academic and Southern vision). Modern architecture detracts from the traditional learning ideals. Also, it would be a luxury if some of the library employees would be more attentive to patron concerns and activities, instead of just lounging back, reading a book, or looking at personal web-sites when they are getting paid to serve the library. Also, this lazy segment of the library staff is generally unwilling to ensure that students maintain a quieter, more civilized library environment.
Humanities	JDW	The professional librarians are a dream! Wonderful library staff. However, the undergraduate employees are dreadful! They need far more training -- they are neither courteous nor attentive. Too often, these indolent employees are the public face of the library. They must be pepped and primped. They are not, at the moment, presentable.
Humanities	JDW	It would be helpful if there were more copies of the books kept in Special Collections also available for check out. More copy machines available. More dependable wireless Internet connections! More computers scattered amongst different floors. Lastly, I think the portion of this survey that asks one's "minimum service level" sends a message - which i'm inclined to think is incorrect - that the library is shooting for a minimally acceptable service level. And it's a waste of time for your survey respondents to answer in my opinion. Higher standards!
Humanities	JDW	keep up the good work
Humanities	JDW	Generally great...except for getting journal articles scanned: the times I tried (and they were several months apart), the scanners were broken or the staff could not tell me how to use them.
Humanities	JDW	The building and the staff are fine, but there's always need for more books and more articles, though I understand that isn't always possible. I use ILL extensively, and without that, many graduate students would be at a severe disadvantage.
Humanities	JDW	While I do get frustrated at how often books in the catalog are "missing" (meaning even the staff can't find them, and I have to come back to search for a week, and then finally we have to order new copies, and I can ILL them), the staff is quite kind and as helpful as they can be. I do wish though that the library actually had all the books it claims to (and I wish it had more, but that's another matter).
Humanities	JDW	The Interlibrary Loan department has been extremely helpful to me while I have been conducting my research for my dissertation. I appreciate all of their efforts to help.

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Humanities	JDW	Greg Johnson and Jennifer Ford are two of the hardest working librarians I've met. They both go above and beyond the call of duty daily. It's nice to know Ole Miss employs librarians of their caliber. Also, the LP, CD and DVD sections open for browsing and checkout are great. Keep 'em growing!!!
Other	JDW	i am satisfied with the library and the employees at the library. Thank you for your service.
Other	JDW	I mostly use the Law Library.
Other	JDW	Just wish there were more online articles available for Counseling, so that I would not have to use Interlibrary Loan so much.
Other	JDW	I filled this out w/ respect to the Law Library. I just wish we had more individual cubby spaces and that people couldn't "reserve" these. It is a huge waste for them to be able to do that.
Other	JDW	Love the ILL office! Also, the catalog needs a search via ISBN feature.
Other	JDW	I use the law library most often, and that was not a choice. I am a first year law student.
Other	JDW	The law library needs many more spaces that are QUIET!!! The quietness of the library needs to be enforced a great deal more than it is now-especially during exam times. Hours need to be extended at least 3 weeks prior to exams.
Performing & Fine Arts	JDW	More funds should be made available to increase the library print holdings! I feel that the library does a fairly decent job. I would really like to see more online full-text articles available. I feel that a lack of access to journals on-line is a major shortcoming. I'm very pleased with the relatively recent addition of web of science/knowledge. This is an invaluable research tool and I commend those responsible for its addition to the library resources. I have been very disappointed with the selection of recent texts in my area of emphasis in biology. Important herpetological and ecological texts are not in our library's resources and I generally have to use Interlibrary loan to obtain recent ecological texts.
Science / Math	JDW	Kudos to the ILL, they are an excellent resource of the library
Science / Math	Science	Nice folks, good facility, but I'm not always able to access the journals I'd like to read online.
Science / Math	Science	Keep up the good job!!!
Science / Math	Science	On many occasions I have had to enter a number of ILL requests (20-30 at a time). The response and turn-around time on the majority of my requests is excellent and I commend the ILL staff. It would however, be nice if online access to more journals was available. In addition, I would like it if the ILL user interface site for placing requests manually didn't time out so quickly when inactive - a "keep me logged in until I sign out" button would be nice.
Science / Math	Science	jd williams useless for studying... too noisy. could use comfortable chairs in carols in Science. need more electronic pharmacology journals and access to this years journals for several that we have years past access.
Science / Math	Science	Excellent, But we need more electronic journal (specially the older volumes of scientific journal like Tetrahedron).
Science / Math	Science	Need to update some online articles

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Science / Math	JDW	Library Employees are very helpful and friendly!□ Library resources through the web page also very useful; however, some articles are still not available on-line. It's would be very good if we can access everything from online service!
Science / Math	JDW	ILL has been particularly helpful just as an entity, but the staff has really gone the extra mile with providing access to information needed for degree requirements in a timely fashion.
Social Sciences / Psychology	JDW	The library is much too noisy with cell phones ringing and noisy patrons meeting to chat instead of to study. The personnel at the circulation desk are absolutey clueless and rude. This is the worst university library that I've been in and I have master's degrees from another school and am currently working on a third. The resources for those of us in counseling are very dated, limited and often irrelevant.