

Student Health Pharmacy

NOTICE OF INSURANCE NOT FILED OR PENDING

We are unable to file your insurance for the following reason(s):

- _____ 1. We do not have a copy of your pharmacy insurance information.
- _____ 2. The insurance information on file is no longer valid.
- _____ 3. Your insurance company may not know that you are still in school. Please notify them of this. When they fix it, please call us and we will file the claim for you.
- _____ 4. Your insurance company has denied payment for your medication. This may be a situation that you can resolve. Please call your insurance company to resolve this issue.

You may bring the card in or fax a copy of the front and back of your pharmacy insurance card to us. The fax number is 662-915-5292; write attention PHARMACY on the fax. Please include with the fax the student's name, a contact name and a phone number in case we need more information to process. When we get the information, we will do everything we can do to file your insurance. We will credit your bursar account when the claim goes through. If you have further questions, our phone number is 662-915-5279.

Thank you,

Sandra Bentley, Pharm.D.

Director of Student Health Pharmacy

sbentley@olemiss.edu

Phone: 662-915-5279; Fax: 662-915-5292