



Faculty Technology Development Center

Weir Hall - Room 101

Monday - Friday
8:00 a.m. - 5:00 p.m.

662.915.7918

ftdc@olemiss.edu

blackboard@olemiss.edu

software@olemiss.edu

itmedia@olemiss.edu

umct@olemiss.edu

The goal of the **Faculty Technology Development Center (FTDC)** is to offer the training, assistance, and technical support required to enhance faculty use of technology in classrooms, laboratories, and online applications such as Blackboard. FTDC offers a wide variety of Macintosh and Windows-based computers, an extensive collection of creative software applications, and peripherals that include multiple scanners, CD/DVD duplicators, and assistance for creating and editing digital video and DVDs.

Blackboard



The FTDC is responsible for the administration of the campus Blackboard server. Blackboard, a course management system, provides an easy way for instructors to place materials online. Workshops are offered throughout the year and one-on-one training is provided as needed.

If you need assistance with any aspect of Blackboard, consult the Blackboard Help Pages (olemiss.edu/blackboard) or contact blackboard@olemiss.edu.

Zoom

The University now offers a licensed Zoom account to all UM employees and students.

Go to olemiss.zoom.us and sign in with your WebID and password.

Panopto

Panopto is an online video platform integrated into Blackboard. It provides a seamless way for faculty to add videos to courses and allows for student video submissions. It auto-generates captions, user statistics, and assessment information.

Training

FTDC offers faculty and staff workshops emphasizing the development of classroom media presentations and other instructional technologies.

IT Training - There are various seminars offered quarterly by Information Technology (IT). See ittraining.olemiss.edu/.

Special sessions for departments or one-on-one training may be arranged by contacting FTDC.

We also offer Zoom drop-in office hours (M-F, 1-2pm CT) for training and assistance.

Respondus

UM has licensed Respondus LockDown Browser and Respondus Monitor. When students use LockDown Browser to take a Blackboard test, they are unable to print, copy, go to other websites, access other applications, or close a test until it is submitted for grading. Respondus Monitor is a webcam feature for LockDown Browser that records students during online, non-proctored exams. When enabled for a test, students are required to use a webcam and microphone with LockDown Browser. After the exam is complete, an instructor can review details of the assessment, even the recorded videos.



Zoom Office Hours:

(M-F, 1-2pm CST)

olemiss.zoom.us/j/995909765

Test Scanning

Test scanning equipment is available for use and is located in IT Student Lab in Weir Hall. This scanner may be used for test scoring, surveys, Myers Briggs assessments, etc.

For more information, visit olemiss.edu/ftdc/testscanning.html.

Attendance

The University must abide by federal guidelines to verify the attendance of students in each class for which they are enrolled. The University is providing two ways for instructors to submit this information: classroom attendance scanners or the attendance verification (AV) interface.

For more attendance information, visit attendance.olemiss.edu or visit olemiss.edu/gotoclass.

Lab Reservations

There are three teaching labs in Weir Hall. Each lab is available for reservation for class projects, presentations, and training sessions.

Weir 107, Windows PC Teaching Lab, 18-seat
Weir 104, Mac Teaching Lab, 15-seat
Weir 115, Conference/Study Room, 8-seat.

The online reservation form is available at olemiss.edu/ftdc/teachinglab.html.

UM Box



UM Box offers 1 TB of cloud storage for students, faculty and staff. Using your Box account with Box Drive, documents and files on your computer can be automatically backed up to Box as you make changes.

Visit olemiss.box.com/.

Accessibility

Accessibility & Technology Solutions (ATS) provides a support system for faculty and staff to create an accessible environment for all students, regardless of their abilities.

Services include:

- Accessible technology workshops
- Learning theory workshops
- Course accessibility collaboration
- Technology accessibility evaluations
- Captioning for events or classes

Contact accessibility@olemiss.edu

UM Gmail



UM Gmail accounts are available to employees so that they can use Google Apps for Education in their roles as instructors and students.

Visit go.olemiss.edu to sign up for UM Gmail for Employees.

Qualtrics & Research

UM licenses Qualtrics online survey software to foster research, instruction, and service.

Visit <http://uofmississippi.qualtrics.com/> to start creating a survey.

Research software, such as SPSS, etc., is available via myOleMiss—Research Software.

Software for Departmental Purchase

Microsoft Office 365 is available for free for office or personal computers.



Licenses for other Microsoft and Adobe software are available through the FTDC. These licenses may be purchased for installation on any university-owned computer. To purchase, you will need to have a departmental account number and the property control number of the computer on which the software will be installed. Complete a software request form (olemiss.edu/software) and FTDC staff will then share the installer with you via UM Box.



AntiVirus software is free for University machines. See <https://itsecurity.olemiss.edu/antivirus> for details.

E-mail software@olemiss.edu with any questions.

myOleMiss

The University's myOleMiss portal has many applications and features used by faculty throughout the year. These include:

Course Materials Management	Attendance
Class Rolls and Photo Rosters	Advisee Information
Grade Submission	Payroll Information
Course Synchronization with Blackboard	

IT Media

IT Media provides UM faculty and staff with convenient access to current and well functioning multimedia equipment for use in professional endeavors. Free on-campus delivery and setup is provided for a wide variety of equipment.

To reserve equipment or for information, visit olemiss.edu/itmedia.

UMCT

Classroom Technology (UMCT) is administered by the Office of Information Technology with funding from the Provost's Office to enhance the campus infrastructure with equipment such as multimedia lecterns, LCD projectors, and projection screens.

A Rapid Response team provides UMCT users with speedy assistance should they encounter problems with technology in enhanced classrooms. Call 662-915-5222 option 9.

For information on training, the classrooms, or other assistance, visit olemiss.edu/umct.

TACIT

Funded by the Provost Office and facilitated by IT, this program is designed to replace a faculty member's out-dated computer; giving more immediate access to--and ready capacity to create--technology resources. Visit olemiss.edu/tacit/.