Beginning February 1, 2011, Blue Cross & Blue Shield of Mississippi (BCBSMS) is providing you with access to the myBlue website - A secure and personalized site for you to access your healthcare claims and benefit information provided under the Mississippi State and School Employees’ Health Insurance Plan (Plan).

The myBlue website offers online access to Explanation of Benefits (EOBs) and enhanced benefit information in addition to being an access point for viewing Plan Documents, ordering an identification (ID) card, and updating a telephone number or email address. Online EOBs will be available the day following the processing of a claim and myBlue will include information on all claims processed in the last 15 months. If you prefer, you can “go green” by selecting the option to discontinue hardcopy EOBs in the future.

Register today! It’s quick, easy, and secure. Once you have registered, you will have access to the health benefit information you want, when you want it. All you need is access to the Internet, an e-mail address and your ID card. To register and begin using myBlue:

- Simply follow the link “On-Line Explanations of Benefits” found on the Plan’s Know Your Benefits Home Page (http://knowyourbenefits.dfa.state.ms.us).
- Create your login ID and password by clicking on the “Register” button.
- Enter all required information and answer the security questions.
- Access your e-mail account to get your temporary password.
- Re-enter myBlue to review your benefits and claims activity.

An overview of the myBlue website is available by clicking on the “View myBlue” button.
myBlue Now Available!

For secure and convenient access to your claims and benefit information, the myBlue service portal is now available to you from Blue Cross & Blue Shield of Mississippi, the claims administrator for the State and School Employees' Health Insurance Plan.

To complete the simple registration process, click on “View EOBs Online Using myBlue” from the Know Your Benefits page at http://knowyourbenefits.dfa.state.ms.us.

Benefits include:

- Electronic EOBs available within 24 hours of claims processing
- Access to claims history for 15 months
- Update your personal information
- Order new ID cards
- Option of switching to all-electronic EOB statements!

BlueCross BlueShield of Mississippi
Committed to a Healthier Mississippi.

For more information and to register, visit knowyourbenefits.dfa.state.ms.us